

Visitor Engagement Volunteer

Role – Visitor engagement volunteers help to enhance visitor experience at FSZ. They play a vital role in ensuring we spread a positive conservation message to visitors.

Duties –

- Volunteers will be placed around the park at exhibits and near walkthrough exhibits. They will disseminate information (for example info about conservation projects/partners) to visitors walking around the zoo.
- Volunteers will assist visitors with directions (to toilets, exits, exhibits etc).
- Volunteers will exhibit various biofacts at appropriate locations around the zoo.
- Volunteers may assist with litter picks around the zoo and other tasks such as window cleaning (when appropriate).
- Volunteers will report any issues they observe to the volunteer coordinator (or another member of staff – if appropriate).

Specification –

- Volunteers must be 16 or over.
- Must be friendly, outgoing, and confident speaking and dealing with a wide range of people (both visitors at FSZ and staff members/other volunteers)
- Must be reliable and have good timekeeping.
- Must have a passion for animals and wildlife conservation.

Commitment – We hope that volunteers will be able to attend FSZ regularly. Once per week is ideal, however, we will also consider applicants that can only commit to a couple of volunteering days per month.

Training and Support – Volunteers are expected to complete a Basic Disclosure Check (this must be self – funded). Those that have been offered a role as a volunteer will attend an induction and receive training before they begin.

*Please send your CV and a cover letter stating why you want to get involved to adam@fivesisterszoo.co.uk